AGENTIC COMMERCE FRAMEWORK®
ACF-P4

WEEKLY SUPERVISION LOG

The four rhythms that keep hold of the agent

LEVEL	Operational
DURATION	45 min - 1h30
USE	Running an agent
TRACK	Toolkit

OBJECTIVE Supervise an agent without staring at it: a handful of gestures, at a set rhythm. You monitor by having decided in advance what should raise an alert.

1 CONTINUOUSLY · THE ALERTS COME TO YOU

SIGNALS

Cap hit · error rate climbing · abnormal escalation

WHO WATCHES

The tooling; the human steps in only on alert

2 EVERY MORNING · A FEW MINUTES

YOU CHECK

Indicators within bounds? yesterday's escalations? an amber?

AN AMBER

An amber indicator is not a fault, it is information

3 EVERY WEEK · A SHORT REVIEW

YOU RE-READ

A sample of decisions: no red line approached? the trend of the ambers?

4 IF IT CROSSES THE LINE · A REFLEX DECIDED IN ADVANCE

RULE

Stop first, analyse afterwards

THE AGENT CASE

The last breach, and what came of it

You do not supervise an agent by watching it, but by having set in advance what raises the alert.

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