INCIDENT LOG (EXPRESS POST-MORTEM)

Detect → root cause → fix

LEVEL	Operational
DURATION	1h30 - 2h30
USE	Running an agent
TRACK	Toolkit

OBJECTIVE Ensure no incident passes without a trace, a cause and a dated follow-up. Treat the cause, never the symptom.

1 DETECTION

DATE / TIME

When, to the minute

SIGNAL

What raised the alert, with figures

2 IMMEDIATE RESPONSE

ACTIONS TAKEN

The steps taken, in order

DURATION

How long the agent stayed suspended

3 ROOT CAUSE · NOT THE SYMPTOM

SYMPTOM

What was seen

ACTUAL CAUSE

What produced it

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4 DATED FIX · ONE OWNER PER ACTION

ACTIONS

One action, one owner, one deadline

5 RECOVERY

RESUMPTION

When and on what conditions

RESULT

What the indicators show afterwards

> A governed agent still has incidents; each one leaves a trace, finds a cause, receives a follow-up.

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